



Prepaid Labor Contracts

Even the most sophisticated hardware and software require routine maintenance to keep computer and network systems running optimally. Vendors are continually releasing updates such as operating system corrections, firmware updates, software patches, virus definitions and security vulnerability patches. Loss of system performance is usually a result of system saturation, fragmentation and mis-configuration caused by prolonged use. C&W Computer's Maintenance specialists use the latest tools to proactively identify and correct existing and potential problems as well as optimize network performance.

What are some of the services performed during a maintenance visit?

- Perform Hardware Diagnostics
- Update Virus Defense System
- Security Vulnerability Assessment
- Verify Data Backup System
- Apply Latest Operating System Service Packs
- Apply Latest Security Updates
- Apply Latest BIOS Updates
- Apply Latest firmware updates
- Router, Firewall and Server Log Review
- Periodic Information Technology Report
- Network Health Analysis
- Updated Network Documentation

How much does a Prepaid Labor Contract cost?

C&W Computer's Prepaid Labor Contracts are designed to minimize support costs by providing customized maintenance, support and consultation services to meet the specific needs of your business. We offer a minimum 10 hour block at \$75/hr, a **full** \$10/hr off our regular rate. Contracts can be purchased in 10 hour blocks above the initial 10 hours purchased.

What is not covered under the Prepaid Labor Contract?

Only labor during regularly scheduled business hours is covered under our Prepaid Service Contracts. If service is required outside of normal business hours, our overtime rate of time & ½ applies.

How do I get signed up for a Prepaid Labor Contract?

Please print and fill out the form on the next page and mail it to us with your payment. If you have any questions or concerns, please don't hesitate to call us at 772-287-5215.



Sold To: _____

Contact: _____

Date: _____

Terms: Advance purchase of Prepaid Labor Hours

Prepaid Labor Contract

- The Prepaid Labor Contract gives you a \$10 per hour discount for advanced purchase of ten hours @ \$ 75 per hour.
- Prepaid Labor Contract covers all on-site and in-shop labor, support, and maintenance. There is a minimum charge of 1 hour. Funds are deducted from Prepaid Contract credit amount as it is used.
- Parts are not covered under this contract and should be paid COD at time of service or as per your company's terms.
- This hourly contract labor price is valid upon receipt of contract payment.
- If contract payment is not received within 10 days of contract billing, and your Prepaid Contract account is depleted of sufficient funds, all new billing will be at our regular hourly rate of \$85 per hour.

Hours	Price Per Hour	Extended Price	Total Due
	\$75.00	\$	\$
		Administration Fee	+ \$ 15.00
		Total Due	\$

Payment Options

Check
 Visa
 Mastercard
 Discover
 Amex

Name as it appears on card:	_____
Card Number:	_____
Expiration Date:	_____
Signature:	_____

Cardholder acknowledges receipt of goods and/or services in the amount of the Total Due shown above and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer.